



Request Type ☐ Enrolment ☐ Update of Detail(s) ☐ Discontinuation

Client Name _____ Client Code _____

Email Address _____

NRIC No _____ hereby agrees to enter into this agreement to receive statements electronically and agrees to the following terms & conditions.

1. Acceptance of electronic statements ('e-statements') as a delivery method
 - 1.1 The acceptance of e-statements as a method of delivery will enable the Client to receive Contract Note(s), Contra Statement(s), Margin Outstanding Position Report(s) (if any) and Monthly Statement(s) of Account (and/or any report(s) or statement(s) to be introduced in the future) electronically and no longer by post in a paper-based format.
2. Delivery of e-statements
 - 2.1 To receive e-statement(s), the Client shall have appropriate connectivity and shall maintain and assume full responsibility for all necessary communication lines, hardware, middleware, software and consumables required for the Client to receive e-statements. The Client shall ensure that the hardware, middleware and software required to receive e-statement(s) are kept upgraded from time to time and to remain compatible with the hardware, middleware and software specified by SJ Securities from time to time for the delivery of e-statement(s).
 - 2.2 SJ Securities will send the Client's e-statement(s) to the Client-nominated electronic mail address.
 - 2.3 SJ Securities will be deemed to have delivered the e-statement(s) to the Client immediately after having sent the e-statement(s) to the electronic mail address nominated.
3. Change of email address
 - 3.1 The Client undertakes to inform SJ Securities in the event of changed of email address nominated under clause 2 above.
 - 3.2 SJ Securities shall not be responsible if the Client does not receive e-statement(s) due to an invalid email address nominated by the Client and/or technical problems experienced by the Client, or any other reason attributable to the Client's action or inaction, or for any other reason whatsoever.
4. Replacement Request
 - 4.1 The Client undertakes to inform SJ Securities within 14 working days if he/she fails to receive the e-statements. A copy of e-statement(s) would be resend via email address as indicated above
5. System Interruption
 - 5.1 In the event of any system interruption, SJ Securities will take reasonable level of recovery process for the delivery of 'e-statement(s)' or report(s).
 - 5.2 If the system failed to recover within stipulated time, SJ Securities will revert back to paper-based format and would be delivered by post.
6. Changes / Termination
 - 6.1 The Client undertakes to inform SJ Securities in writing / resubmitting this form to supersede the earlier requests
7. Indemnity
 - 7.1 The Client specifically indemnifies SJ Securities against and holds it harmless from all demands, claims, actions, losses and damage of whatever nature which may be brought against SJ Securities or which SJ Securities or the Client may suffer or incur arising from the risk/s associated with sending e-statements, which indemnity relates to the following, but not limited thereto:
 - 7.1.1 Any use, misuse, abuse or possession of any software used to access the services, including without limitation any operating system software, browser software, third-party software or any other software packages or programs.
 - 7.1.2 Any unauthorised or unlawful access to the Client's data (including without limitation to the password, account information, transaction activity, account balances and any other information available on the Client's personal computer) or any loss, destruction or theft of or damage to any of the Client's data or equipment.
 - 7.1.3 E-statements received from fraudsters and/or impostors.
8. Security Measures
 - 8.1 SJ Securities will use commercially reasonable measures, consistent with industry standards, to maintain a reasonable level of security over the information contained in the electronically-delivered statement(s) and report(s).
 - 8.2 The Client understands that these industry standards are dynamic and constantly developing. By signing this form, the Client acknowledges and understands that there are risks to the electronic delivery of statement(s) and report(s), including, but not limited to, delay or failure of delivery due to technical difficulties, weather conditions, matters beyond the reasonable control or interception and/or alteration of such statement(s) and notices by third parties in spite of SJ Securities commercially reasonable security measures.
9. Acceptance
 - 9.1 The Client confirms to have read and understood the terms and conditions applicable to e-statements and consents to be bound thereto;
 - 9.1.1 Acknowledges that these terms and conditions are in addition to terms and conditions already applicable to current accounts held by the Client at SJ Securities; and
 - 9.1.2 Acknowledges that the terms and conditions herein shall apply with effect from the date of the Client's signature hereof.

Witnessed By (Remisier/Dealer) :

Client's Signature _____
Date : _____

Signature _____
Name : _____
Date : _____

For Office Use

Client's Signature

Verified By:

Signature : _____
Name : _____
Designation : _____
Date : _____

Updated By:

Signature : _____
Name : _____
Designation : _____
Date : _____

Reviewed By:

Signature : _____
Name : _____
Designation : _____
Date : _____